**STIIX SPEAKERS**



Troubleshooting

Guide

**Symptoms**

**(Before attempting any troubleshooting, make sure speakers are fully charged)**

1. When speakers are turned on, music is playing in only one speaker and 2 separate STIIX connections show up on Bluetooth list

**Fix by following the steps below.**

1. Turn OFF both speakers
2. Open Smartphone *device settings* and click *Forget / Delete* STIIX name from Menu listing of Bluetooth Devices.
3. Turn Bluetooth to OFF on your Smartphone.
4. Turn on speakers one at a time.
5. Now double click the ON/OFF button on one of the speakers and wait until you hear a beep indicating the speakers are connected. This means the TWS (***Total wireless stereo***) function on both speakers is now connected.
6. Return to the settings option on your smartphone and turn ON the Bluetooth.
7. The speaker name “ STIIX “ should appear on the list. Click to connect and the STIIX will automatically connect.
8. Play the music and Enjoy !

 Charging Indicator

 Light